

RaamKumar SundaraRaman

Program Manager | GCC Delivery (India → Europe HQ) | Scaled 10 to 35+ | 50+ Projects | €2M+ Annual Delivery | PMP (In Progress — PMI)

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SUMMARY

8+ years delivering predictable outcomes across recruitment, publishing operations, and software delivery. Scaled an India GCC from 10 to 35+ people while delivering 50+ projects worth €2M+ annually for a Europe-headquartered AI simulation software company with clients across the US, Europe, Japan, China, Taiwan, India, and KSA.

Brings a track record of reducing delivery risk across distributed teams, eliminating manual reporting through internally built analytics tooling, and cutting defect leakage by 30% with AI-powered requirements generation. Has grown teams, built bench strength by developing 3 junior members into independent PMs, and established secure development governance from scratch. Experienced interview panelist for engineering hiring.

EXPERIENCE

Simreka — GCC, India Center for Europe HQ

AI simulation software for chemical/materials R&D. ~50 employees. HQ: Europe. Clients across US, Europe, Japan, China, Taiwan, India, and KSA.

Scrum Master & Project Coordinator — PMO | May 2022 – Present | Bengaluru

Scaling & Delivery

- Scaled the India GCC from 10 to 35+ people across engineering, QA, product development, and product management — delivery capacity grew 3.5x without proportional increase in coordination overhead.
- Delivered 50+ projects (client and internal) worth €2M+ annually, with cross-geography alignment to GM and Senior Ops Manager at European HQ.
- Served as primary delivery interface between India center and European HQ — ensuring capacity planning, escalations, and stakeholder alignment stayed predictable as the team grew.
- Aligned delivery planning with cost targets for the annual portfolio, keeping resource utilization visible to leadership.

Risk & Governance

- Reduced delivery surprises by establishing risk management and escalation processes across distributed teams — leadership got early warning instead of late-stage firefighting.
- Eliminated security blind spots by setting up secure development and testing standards, static/dynamic analysis (SonarQube, OWASP ZAP), and quality gates — releases shipped with confidence, not hope.
- Maintained delivery rhythm through sprint planning, backlog refinement, retrospectives, and cross-team standups.

Tools & Systems Built

- Eliminated manual weekly status reporting by building a real-time delivery analytics platform — leadership got sprint health and productivity visibility without chasing updates.
- Cut defect leakage by 30% and shortened release cycles by building an AI-powered requirements generation tool that converts vague problem statements into structured PRDs and developer briefs, grounded in product, security, and design context.

People & Hiring

- Developed 3 team members from intern/junior level to independent PM and analyst roles, creating bench strength and reducing single-point-of-failure risk. All three have since moved to strong external positions.
- Served as interview panelist for engineering and cross-functional hiring, evaluating technical and cultural fit during the center's growth phase.

TNQ Technologies (now Lumina Datamatics)

Publishing tech and content services for global scientific publishers. 2,500+ employees. HQ: Chennai.

Executive — Operations | May 2020 – May 2022 | Coimbatore

- Kept publication deadlines on track by managing end-to-end production operations for scholarly books and journals across editorial, typesetting, and QA teams.
- Maintained delivery schedules across concurrent projects for major international STM publishers.

247Headhunting (now 247Hire)

US-headquartered offshore recruitment and staffing. 725+ employees. Offices: US, UK, India, Philippines.

Professional Recruiter | Oct 2018 – Jan 2020 | Trichy

- Filled technical and non-technical roles for US and UK staffing clients through full-cycle recruitment.
 - Awarded Star Performer for consistent delivery against hiring targets.
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SKILLS

Program & Delivery: Program Management, Agile Delivery, Scrum, GCC Operations, Cross-Geography Coordination, Delivery Risk Management, Stakeholder Management

Governance & Quality: Secure SDLC, Static/Dynamic Analysis (SonarQube, OWASP ZAP), Quality Gates, Process Design

Technology & AI: AI/LLM Integration, Python, Agentic Workflows, Delivery Tooling

Tools: OpenProject, Jira, Confluence, Git/GitHub

CERTIFICATION

- Project Management Professional (PMP) — In Progress (PMI, Expected 2026)
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EDUCATION

Kongunadu College of Engineering and Technology

Bachelor of Engineering (BE) — Electrical and Electronics Engineering | 2014 – 2018